

## **Mind My Phone warranty and care instructions for METAL LOCKERS**

### **Cleaning and Maintenance instructions:**

Three steps to cleaning powder coated surfaces:

- Wipe the powder coated surface with warm water and soft cloth and a mild pH liquid (hand washing liquid is suitable). This will help to remove surface contamination such as dust or salt.
- Make sure the surface is wiped with clean water and a soft cloth after. Then dried with a soft cloth. This should be done regularly to maintain the powder coating surface.
- Stains such as grease should be removed with Methylated Spirits or rubbing alcohol (Isopropyl) followed by fresh water to remove any residue.
- Do not use harsh solvents such as thinners, white sprits or turpentine. Warranty does not cover damage from use of these products or similar. The use of steel wool or wire brushes should be avoided

### **Safety and Installation of the locker system**

- All lockers must be installed on a level surface
- Away from direct weather (Sunlight and rain)
- The lockers can be fixed to timber, steel, brick or masonry walls when done professionally. Please consult an expert for the correct hardware for your situation.

### **Locking systems**

If the cylinder lock becomes sticky or stiff over time a number of products can help with this. Dry lubricant (available at most hardware stores) or graphite powder. Inserting the key with these products will normally solve this.

If a lock is damaged and a replacement is required please contact Mind My Phone for a replacement lock.

### **Warranty**

Mind My Phone lockers are warranted against defects in material and workmanship for ten years from delivery date of product, when used in accordance with manufacturer's specifications and maintenance procedure.\* (This warranty applies to the original purchaser only, and purchaser's sole remedy under this warranty is limited to replacement or repair of the product and specifically excludes consequential, incidental or any other damages directly or indirectly resulting from failure or loss of use of Mind My Phone products).

Accessories such as combination locks, name plates or plaques are covered by a two-year warranty.

This warranty is limited to the cost of the products and does not include installation costs, transportation costs, neglect costs, misuse or alterations by the customer. Mind My Phone, at its discretion, may replace or repair defective products.

## **Locker installation**

Several points need to be considered before the installation:

Consider the position of the locker to any windows or doors. Ensure lockers will not block access to any windows or doors which may need to be opened. Also take note of skirting boards, light switches and power points.

Ensure you install on a level and even surface.

Check the suitability of the wall for anchoring before installing.

Always seek professional advice for secure installation.

Mind My Phone lockers are recommended to be installed by a professional such as a carpenter. Ideally, two people are available for installation due to the weight of individual lockers. Suitable PPE may be required for safety reasons. When and if offloading the lockers, do it front faced as they are heavy and could tip over and get damaged.

MMP lockers are tall and thin, depending on your requirements and specifications but they could be unstable if they are not fixed to the wall. **Lockers must be anchored to a suitable wall with the correct fixing hardware based on the wall materials.**

**It is very important that lockers are fixed with a minimum of six (6) evenly spread out wall fixing to ensure the locker can not tip forward.** Holes have been pre-drilled on all lockers.

## **Mind My Phone warranty and care instructions for MAGNETIC POUCHES**

### **Cleaning and Maintenance instructions**

Pouches should be regularly cleaned with a damp microfibre cloth or similar using warm water only. Harsh cleaners may damage the fabric and printing, and should be avoided.

### **Warranty**

Mind My Phone pouches and magnets are warranted against defects in material and workmanship for 3 years from delivery date of product, when used in accordance with manufacturer's specifications and maintenance procedure.\* (This warranty applies to the original purchaser only, and purchaser's sole remedy under this warranty is limited to replacement or repair of the product and specifically excludes consequential, incidental or any other damages directly or indirectly resulting from failure or loss of use of Mind My Phone products).

In the case of personalised pouch replacement, any warranty replacement under 10 pieces will be replaced with non-personalised pouches.

This warranty is limited to the cost of the products and does not include installation costs, transportation, neglect, misuse or alterations by the customer. Mind My Phone, at its option, may replace or repair defective products.